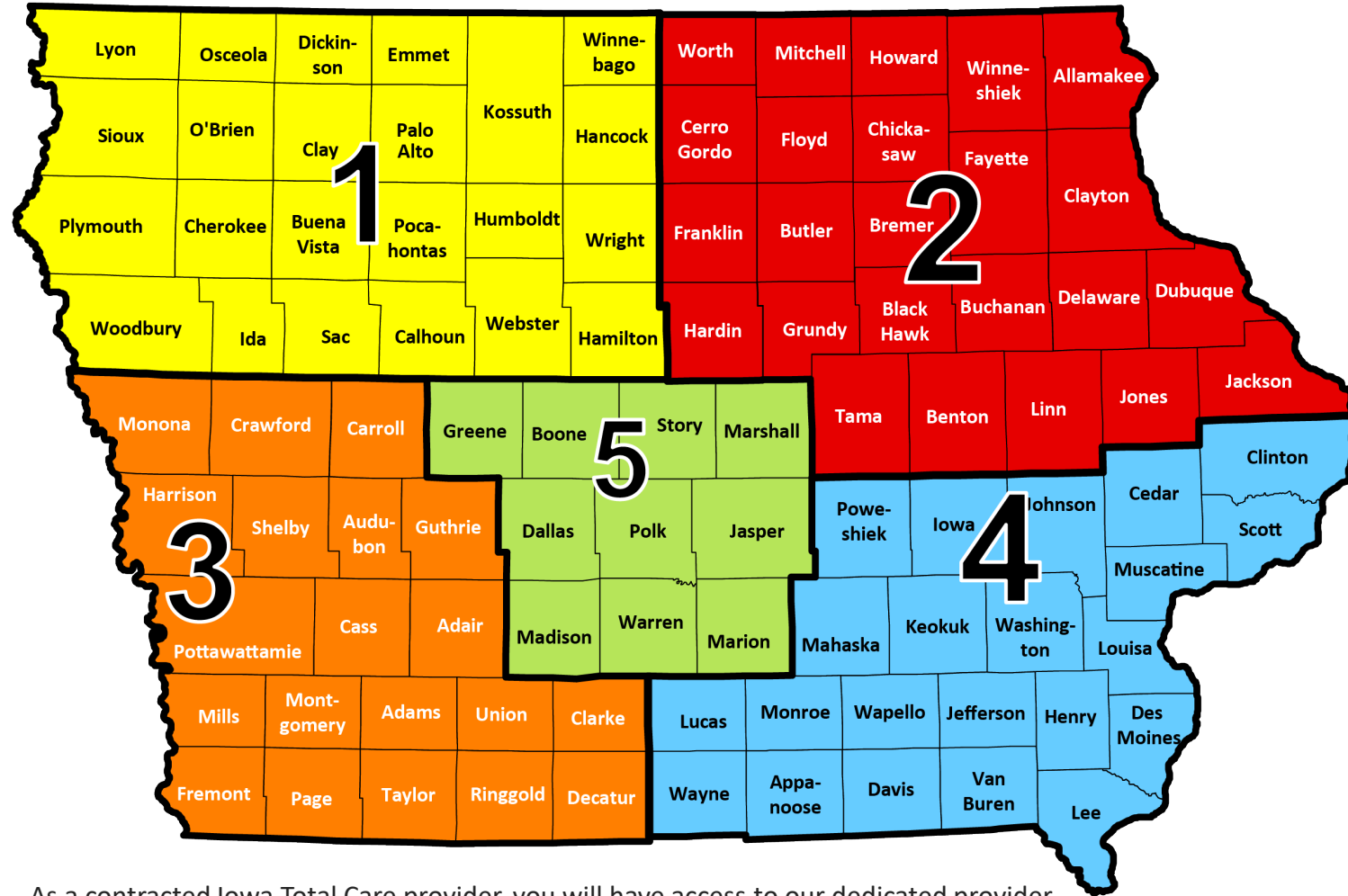


# Provider Relations Specialists

This map may have been updated. To view the most current version, go to [iowatotalcare.com/PRmap](http://iowatotalcare.com/PRmap) or scan the QR code.



| Region 1  |  |
|---|--|
| Ben Badgley<br><a href="mailto:Benjamin.Badgley@iowatotalcare.com">Benjamin.Badgley@iowatotalcare.com</a><br>515-443-6687 | BH, Chiropractors, HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice<br><b>*Includes South Dakota*</b> |
| Julie Anderson<br><a href="mailto:Julie.Anderson@iowatotalcare.com">Julie.Anderson@iowatotalcare.com</a><br>515-322-8866  | Hospital, Ancillary, Physician, Avera, Sanford<br><b>*Includes South Dakota*</b>                           |
| Region 2  |  |
| Daniela Essex<br><a href="mailto:Daniela.Essex@iowatotalcare.com">Daniela.Essex@iowatotalcare.com</a><br>5157838308       | BH, Chiropractors<br><b>*Includes Wisconsin/ Minnesota*</b>  |
| Dave Smith<br><a href="mailto:David.S.Smith2@iowatotalcare.com">David.S.Smith2@iowatotalcare.com</a><br>563-291-0874      | HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice<br><b>*Includes Wisconsin/ Minnesota*</b>            |
| Ashley Wemark<br><a href="mailto:Ashley.Wemark@iowatotalcare.com">Ashley.Wemark@iowatotalcare.com</a><br>563-587-9354     | Hospital, Ancillary, Physician<br><b>*Includes Wisconsin/ Minnesota*</b>                                   |
| Region 3  |  |
| Linda Farrell<br><a href="mailto:Linda.Farrell@iowatotalcare.com">Linda.Farrell@iowatotalcare.com</a><br>712-304-0571     | BH, Chiropractors, HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice<br><b>*Includes Nebraska*</b>     |
| Karmin Erwine<br><a href="mailto:Karmin.E.Erwine@iowatotalcare.com">Karmin.E.Erwine@iowatotalcare.com</a><br>515-493-6442 | Hospital, Ancillary, Physician<br><b>*Includes Nebraska*</b>   |



As a contracted Iowa Total Care provider, you will have access to our dedicated provider relations team to keep you informed and maintain support in person, by email or by phone. If you are not yet, we encourage you to become a contracted (PAR) provider. In the meantime, all non-PAR providers may call our Provider Service Call Center at 1-833-404-1061 for assistance.

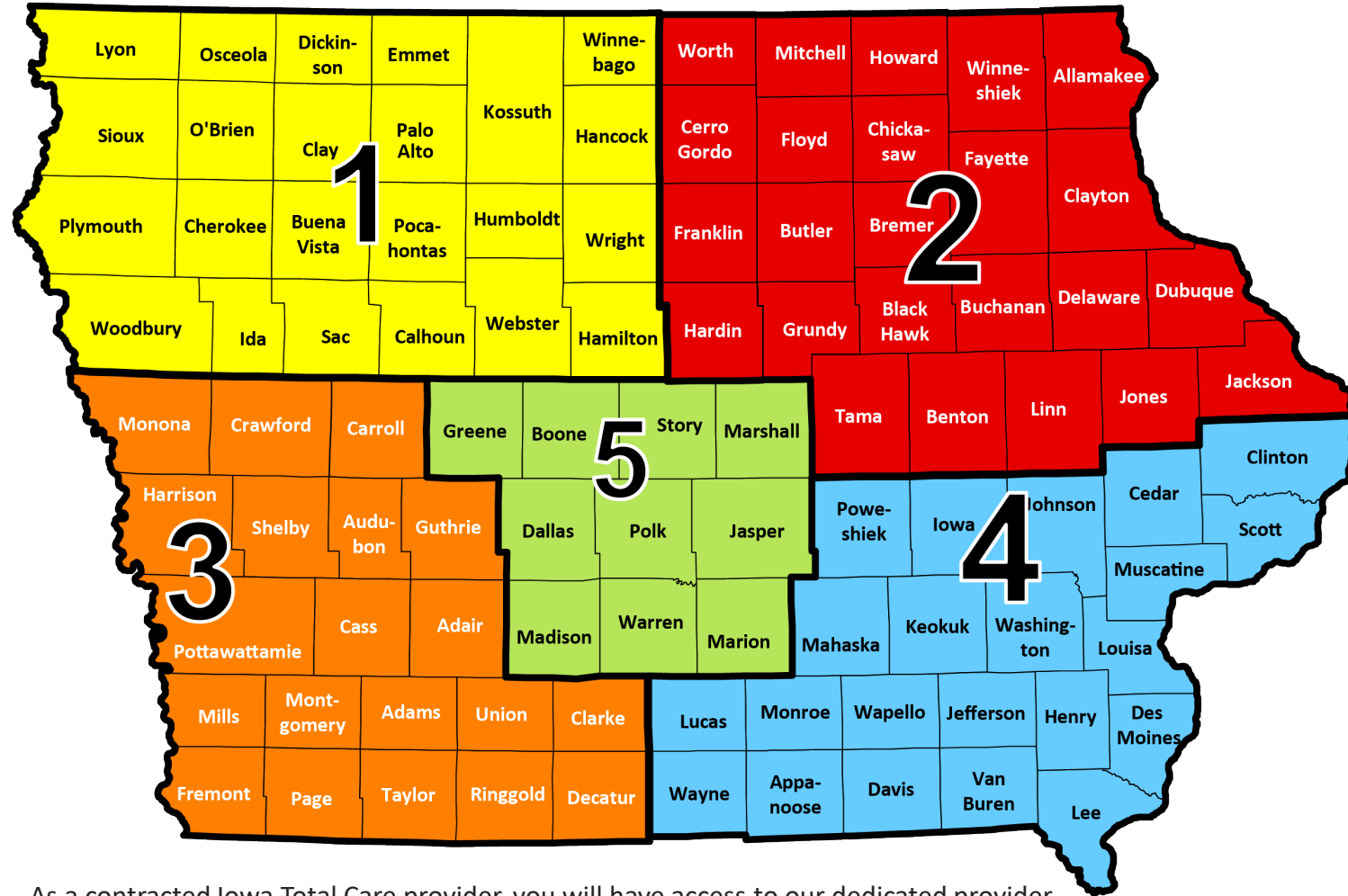
# Provider Relations Specialists

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| Region 4   |   |
|--|---|
| Ashley Houge<br><a href="mailto:Ashley.L.Houge@iowatotalcare.com">Ashley.L.Houge@iowatotalcare.com</a><br>515-229-2284   | BH, Chiropractors<br><b>*Includes Illinois/ Missouri*</b>                                     |
| Ashley Woods<br><a href="mailto:Ashley.M.Woods@iowatotalcare.com">Ashley.M.Woods@iowatotalcare.com</a><br>515-322-3885   | HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice<br><b>*Includes Illinois/ Missouri*</b> |
| Megan Cavanagh<br><a href="mailto:Megan.Cavanagh@iowatotalcare.com">Megan.Cavanagh@iowatotalcare.com</a><br>563-929-1811 | Hospital, Ancillary, Physician<br><b>*Includes Illinois/ Missouri*</b>                        |

| Region 5   |   |
|--|---|
| Toni Nie<br><a href="mailto:Antoinette.Nie@iowatotalcare.com">Antoinette.Nie@iowatotalcare.com</a><br>515-322-1705 | BH, Chiropractors                                     |
| Eric Esser<br><a href="mailto:Eric.Esser2@iowatotalcare.com">Eric.Esser2@iowatotalcare.com</a><br>515-509-1030     | HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice |
| Rhonda Jones<br><a href="mailto:Rhonda.Jones@iowatotalcare.com">Rhonda.Jones@iowatotalcare.com</a><br>515-314-1295 | Hospital, Ancillary, Physician                        |



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# Provider Relations Specialists

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## STATEWIDE

|  |  |
|--|--|
| Sheri Siemen<br>319-252-8313<br><a href="mailto:Sheri.A.Siemen@iowatotalcare.com">Sheri.A.Siemen@iowatotalcare.com</a> | Federally Qualified Health Centers<br>Tribal Providers<br>University of Iowa |
| Toni Mieras<br><a href="mailto:Toni.A.Mieras@iowatotalcare.com">Toni.A.Mieras@iowatotalcare.com</a><br>319-290-8058    | MercyOne<br>CHI (Alegent-All)<br>Genesis Health System                       |
| Heath Hill<br>515-493-9118<br><a href="mailto:Heath.L.Hill@iowatotalcare.com">Heath.L.Hill@iowatotalcare.com</a>       | UnityPoint Health<br>Great River Health System<br>Mayo                       |

## LEADERSHIP

|   |
|---|
| Jeanne Larson<br>Manager, Provider Relations<br>515-493-9083   <a href="mailto:Jeanne.Larson@iowatotalcare.com">Jeanne.Larson@iowatotalcare.com</a> |
| Kelly Acevedo<br>Manager, Provider Relations<br>515-468-9315   <a href="mailto:Kelly.Acevedo@iowatotalcare.com">Kelly.Acevedo@iowatotalcare.com</a> |
| Toni Wetrich<br>Manager, Provider Relations<br>515-336-4466   <a href="mailto:Toni.Wetrich@iowatotalcare.com">Toni.Wetrich@iowatotalcare.com</a>    |

## OUT OF STATE

|  |  |
|--|--|
| <a href="mailto:ProviderRelations@iowatotalcare.com">ProviderRelations@iowatotalcare.com</a> | Out-of-State Providers<br>*Does not include: <ul style="list-style-type: none"> <li>• Nebraska</li> <li>• South Dakota</li> <li>• Wisconsin</li> <li>• Minnesota</li> <li>• Illinois</li> <li>• Missouri*</li> </ul> |
|--|--|

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**Become a contracted provider:**  
<https://www.iowatotalcare.com/providers/become-a-provider.html>

**Provider Services Phone Number:** 1-833-404-1061

**Provider Services Hours:** Monday - Friday, 7:30 a.m.— 6 p.m. Central Time

