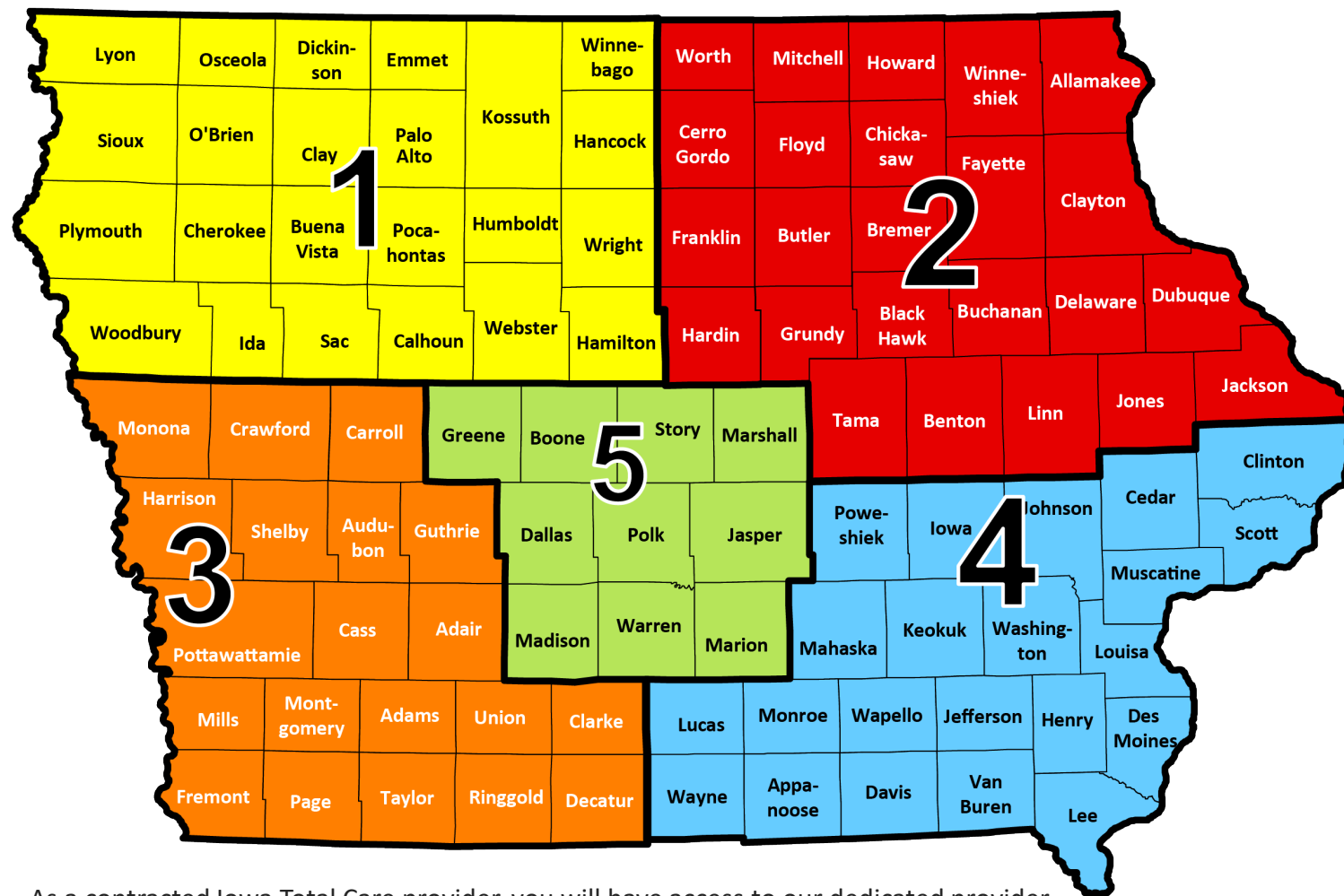


# Provider Engagement Account Managers

This map may have been updated. To view the most current version, go to [iowatotalcare.com/PRmap](http://iowatotalcare.com/PRmap) or scan the QR code.



Region 1	
Ben Badgley <a href="mailto:Benjamin.Badgley@iowatotalcare.com">Benjamin.Badgley@iowatotalcare.com</a> 515-443-6687	BH, Chiropractors, HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice <b>*Includes South Dakota*</b>
Julie Anderson <a href="mailto:Julie.Anderson@iowatotalcare.com">Julie.Anderson@iowatotalcare.com</a> 515-322-8866	Hospital, Ancillary, Physician, Avera, Sanford <b>*Includes South Dakota*</b>
Region 2	
Daniela Essex <a href="mailto:Daniela.Essex@iowatotalcare.com">Daniela.Essex@iowatotalcare.com</a> 5157838308	BH, Chiropractors <b>*Includes Wisconsin/ Minnesota*</b>
Dave Smith <a href="mailto:David.S.Smith2@iowatotalcare.com">David.S.Smith2@iowatotalcare.com</a> 563-291-0874	HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice <b>*Includes Wisconsin/ Minnesota*</b>
Ashley Wemark <a href="mailto:Ashley.Wemark@iowatotalcare.com">Ashley.Wemark@iowatotalcare.com</a> 563-587-9354	Hospital, Ancillary, Physician <b>*Includes Wisconsin/ Minnesota*</b>
Region 3	
Linda Farrell <a href="mailto:Linda.Farrell@iowatotalcare.com">Linda.Farrell@iowatotalcare.com</a> 712-304-0571	BH, Chiropractors, HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice <b>*Includes Nebraska*</b>
Karmin Erwine <a href="mailto:Karmin.E.Erwine@iowatotalcare.com">Karmin.E.Erwine@iowatotalcare.com</a> 515-493-6442	Hospital, Ancillary, Physician <b>*Includes Nebraska*</b>



As a contracted Iowa Total Care provider, you will have access to our dedicated provider relations team to keep you informed and maintain support in person, by email or by phone. If you are **not** yet, we encourage you to become a contracted (PAR) provider. In the meantime, all non-PAR providers may call our Provider Services Call Center at 1-833-404-1061 for assistance.

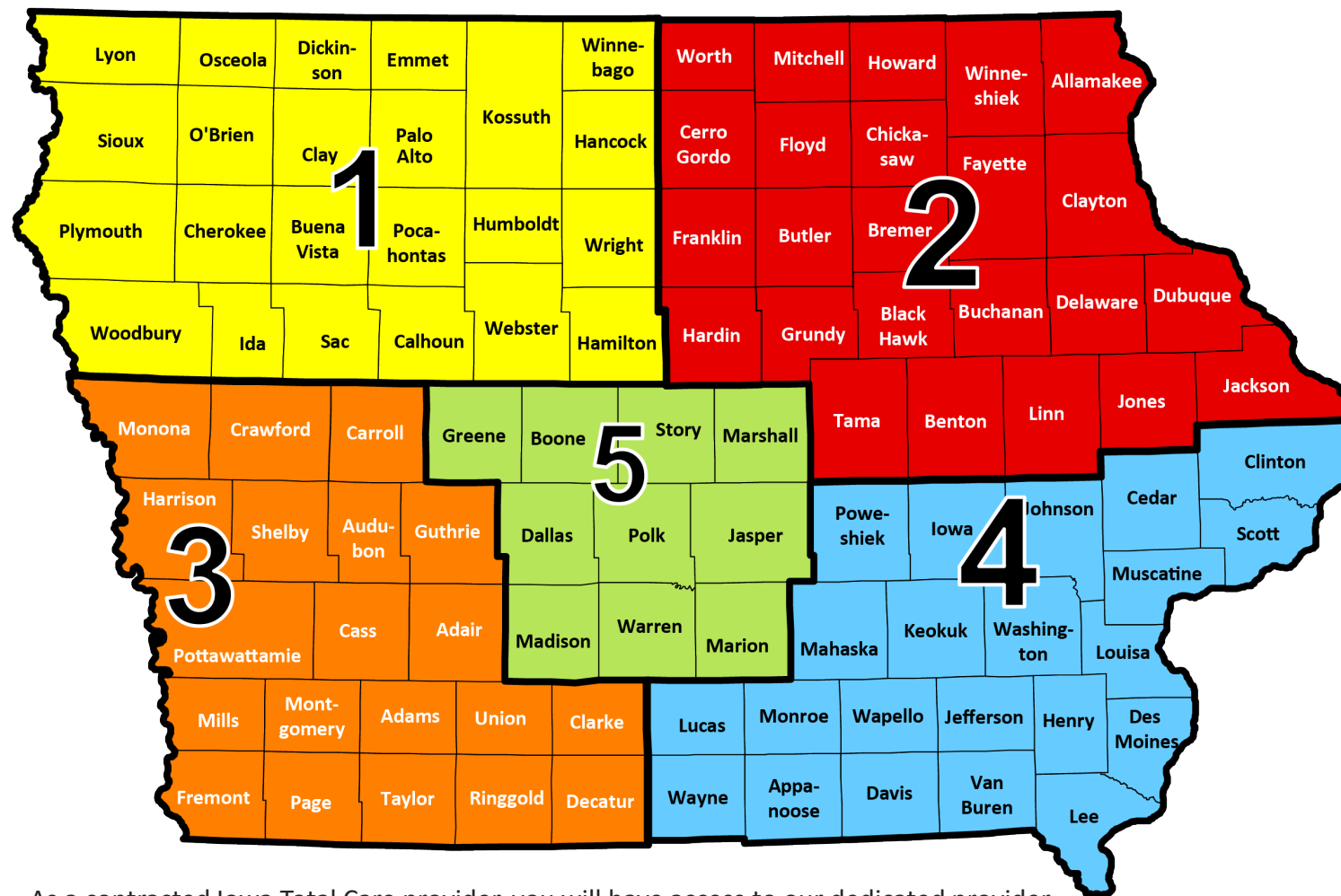
# Provider Engagement Account Managers

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Region 4	
Ashley Houge <a href="mailto:Ashley.L.Houge@iowatotalcare.com">Ashley.L.Houge@iowatotalcare.com</a> 515-229-2284	BH, Chiropractors <b>*Includes Illinois/ Missouri*</b>
Ashley Woods <a href="mailto:Ashley.M.Woods@iowatotalcare.com">Ashley.M.Woods@iowatotalcare.com</a> 515-322-3885	HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice <b>*Includes Illinois/ Missouri*</b>
Megan Cavanagh <a href="mailto:Megan.Cavanagh@iowatotalcare.com">Megan.Cavanagh@iowatotalcare.com</a> 563-929-1811	Hospital, Ancillary, Physician <b>*Includes Illinois/ Missouri*</b>

Region 5	
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Eric Esser <a href="mailto:Eric.Esser2@iowatotalcare.com">Eric.Esser2@iowatotalcare.com</a> 515-509-1030	HCBS, LTSS, CDAC, NF/SNF, ICF-ID, Home Health/Hospice
Rhonda Jones <a href="mailto:Rhonda.Jones@iowatotalcare.com">Rhonda.Jones@iowatotalcare.com</a> 515-314-1295	Hospital, Ancillary, Physician



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# Provider Engagement Account Managers

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## STATEWIDE

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Toni Mieras <a href="mailto:Toni.A.Mieras@iowatotalcare.com">Toni.A.Mieras@iowatotalcare.com</a> 319-290-8058	MercyOne CHI (Alegent-All) Genesis Health System
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## OUT OF STATE

<a href="mailto:ProviderRelations@iowatotalcare.com">ProviderRelations@iowatotalcare.com</a>	Out-of-State Providers *Does not include: <ul style="list-style-type: none"> <li>• Nebraska</li> <li>• South Dakota</li> <li>• Wisconsin</li> <li>• Minnesota</li> <li>• Illinois</li> <li>• Missouri*</li> </ul>
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**Become a contracted provider:**

<https://www.iowatotalcare.com/providers/become-a-provider.html>

**Provider Services Phone Number:** 1-833-404-1061

**Provider Services Hours:** Monday - Friday, 7:30 a.m.— 6 p.m. Central Time

