

Common Claim Rejection Codes

These codes are rejection codes for claim submissions. All errors indicated for the code must be corrected before the claim is resubmitted.

ERROR ID	ERROR DESCRIPTION
1	Invalid Member DOB
2	Invalid Member
6	Invalid Provider
7	Invalid Member DOB & Provider
8	Invalid Member & Provider
9	Member Not Valid at DOS
10	Invalid Member DOB; Member Not Valid at DOS
12	Provider Not Valid at DOS
13	Invalid Member DOB; Provider Not Valid at DOS
14	Invalid Member; Provider Not Valid at DOS
15	Member Not Valid at DOS; Invalid Provider
16	Invalid Member DOB; Member Not Valid at DOS; Invalid Provider
17	Invalid Diagnosis
18	Invalid Member DOB; Invalid Diagnosis
19	Invalid Member; Invalid Diagnosis
21	Member Not Valid at DOS; Provider Not Valid at DOS
22	Invalid Member DOB; Member Not Valid at DOS; Provider Not Valid at DOS
23	Invalid Provider; Invalid Diagnosis
24	Invalid Member DOB; Invalid Provider; Invalid Diagnosis
25	Invalid Member; Invalid Provider; Invalid Diagnosis
26	Member Not Valid at DOS; Invalid Diagnosis
27	Invalid Member DOB; Member Not Valid at DOS; Invalid Diagnosis
28	Attending Provider NPI Missing or Invalid
29	Provider Not Valid at DOS; Invalid Diagnosis
30	Invalid Member DOB; Provider Not Valid at DOS; Invalid Diagnosis
31	Invalid Member; Provider Not Valid at DOS; Invalid Diagnosis
32	Member Not Valid at DOS; Provider Not Valid; Invalid Diagnosis
33	Invalid Member DOB; Member Not Valid at DOS; Provider Not Valid; Invalid Diagnosis
34	Invalid Procedure
35	Invalid DOB; Invalid Procedure
36	Invalid Member; Invalid Procedure
37	Invalid or Future Date
38	Member Not Valid at DOS; Provider Not Valid at DOS; Invalid Diagnosis
39	Invalid Member DOB; Member Not Valid at DOS; Provider Not Valid at DOS; Invalid Diagnosis
40	Invalid Provider; Invalid Procedure
41	Invalid Provider; Invalid Procedure; Invalid Member DOB

ERROR ID	ERROR DESCRIPTION
42	Invalid Member; Invalid Provider; Invalid Procedure
43	Member Not Valid at DOS; Invalid Procedure
44	Invalid Member DOB; Member Not Valid at DOS; Invalid Procedure
45	Invalid or Missing Provider Type
46	Provider Not Valid at DOS; Invalid Procedure
48	Invalid Member; Provider Not Valid at DOS, Invalid Procedure
49	Invalid Procedure; Invalid Provider; Member Not Valid at DOS
51	Invalid Diagnosis; Invalid Procedure
52	Invalid Member DOB; Invalid Diagnosis; Invalid Procedure
53	Invalid Member; Invalid Diagnosis; Invalid Procedure
55	Member Not Valid at DOS; Provider Not Valid at DOS, Invalid Procedure
57	Invalid Provider; Invalid Diagnosis; Invalid Procedure
58	Invalid Member DOB; Invalid Provider; Invalid Diagnosis; Invalid Procedure
59	Invalid Member; Invalid Provider; Invalid Diagnosis; Invalid Procedure
60	Member Not Valid at DOS; Invalid Diagnosis; Invalid Procedure
61	Invalid Member DOB; Member Not Valid at DOS; Invalid Diagnosis; Invalid Procedure
63	Provider Not Valid at DOS; Invalid Diagnosis; Invalid Procedure
64	Invalid Member DOB; Provider Not Valid at DOS; Invalid Diagnosis; Invalid Procedure
65	Invalid Member; Provider Not Valid at DOS; Invalid Diagnosis; Invalid Procedure
66	Member Not Valid at DOS; Invalid Provider; Invalid Diagnosis; Invalid Procedure
67	Invalid Member DOB; Member Not Valid at DOS; Invalid Provider; Invalid Diagnosis; Invalid Procedure
72	Member Not Valid at DOS; Provider Not Valid at DOS; Invalid Diagnosis; Invalid Procedure
73	Invalid Member DOB; Member Not Valid at DOS; Provider Not Valid at DOS; Invalid Diagnosis; Invalid Procedure
75	Invalid Unit
76	Original Claim Number Required
77	Invalid Claim Type
81	Invalid Unit; Invalid Provider
83	Invalid Unit; Invalid Member & Provider
89	Invalid Provider; Member Not Valid at DOS; Invalid DOS
91	Invalid or Missing Taxonomy Code
92	Missing or Invalid Provider NPI at Any Level.
95	Operating/Purchasing Provider Information Invalid or Missing
96	Ordering/Prescribing/Referring Provider Missing or Incorrect
A2	Diagnosis Pointer Invalid
A3	Claim Exceeded the Maximum 97 Service Line Limit
A7	Invalid or Missing Ambulance Point of Pick-Up Zip Code
AX	Invalid/Missing/Duplicate Occurrence Code
B1	Rendering and Billing NPI Are Not Tied on State File
B2	Not Enrolled with MHS and/or State with Rendering NPI/TIN on DOS. Enroll with MHS and Resubmit Claim

ERROR ID	ERROR DESCRIPTION
B3	Rendering or Billing NPI/TIN on DOS Not Enrolled with State
B5	Missing/Incomplete/Invalid CLIA Certification Number
BM	Billed Charges Under Review, No Further Action Needed by the Provider
BW	Claim Under Review
C9	Attending Provider Required
CE	Invalid Billing Provider NPI
H1	ICD9 Is Mandated for this Date of Service.
H2	Incorrect Use of the ICD9/ICD10 Codes.
HP	ICD10 is Mandated for this Date of Service.
ZZ	Claim Not Processed