Provider Portal

Registration and Login

iowa total care. ia health link | Hawki

To access the Portal

Go to: **www.iowatotalcare.com**

FOR MEMBERS	FOR PROVIDERS	ABOUT US	CONTACT US

Login

Login ←

Create your own online accou

Become a Provider

Iowa Total Care offers you ma... ...o assist you. To enter our Secure Provider Web Portal, click on the login button. A nev... ...n or register.

Prior Authorization Check

Pharmacy

Creating an account is free an

Provider Resources

By creating an Iowa Total Car

Quality Improvement Program

- Verify member eligibility
- View member health re...
- View the PCP Panel (Patient List)
- View and Submit Claims and Adjustments
- Verify Claim Status
- Verify Proper Coding Guidelines
- View Payment History
- View and Submit Prior Authorizations
- Check Prior Authorization Requirements
- Verify Prior Authorization Status
- View Gaps in Member Care
- Contact Us Securely and Confidentially
- Add/Remove Account Users
- Determine Payment/Check Clear Dates
- Add/Remove TINS from a User Account
- View PCP Quality Incentive Report
- View and Print Explanation of Payment (EOP)

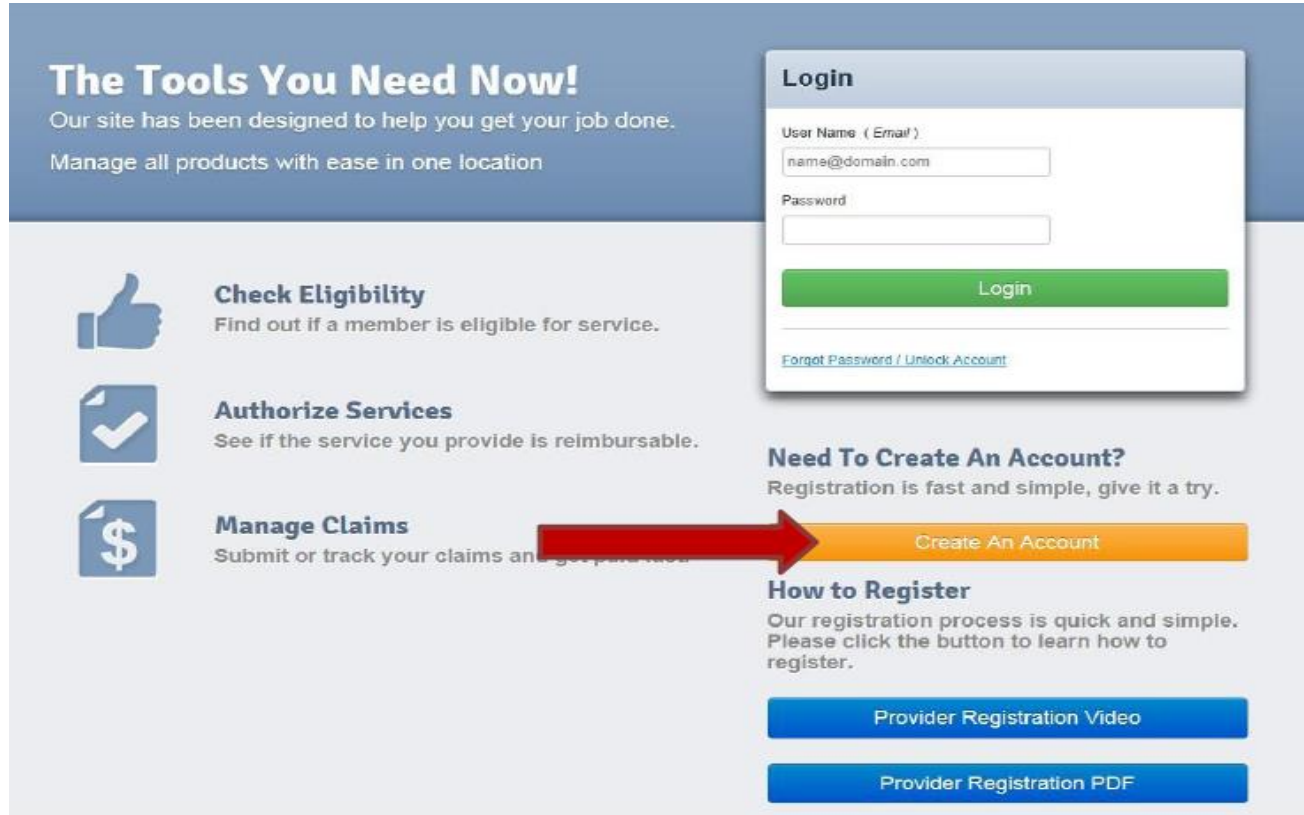Provider News

Login/Register ←

To Register and/or Login

Click on:
- Providers
- Login
- Login/Register

The Portal provides 24/7 self-service convenience

Click on "Create An Account"

Creating a Portal Account
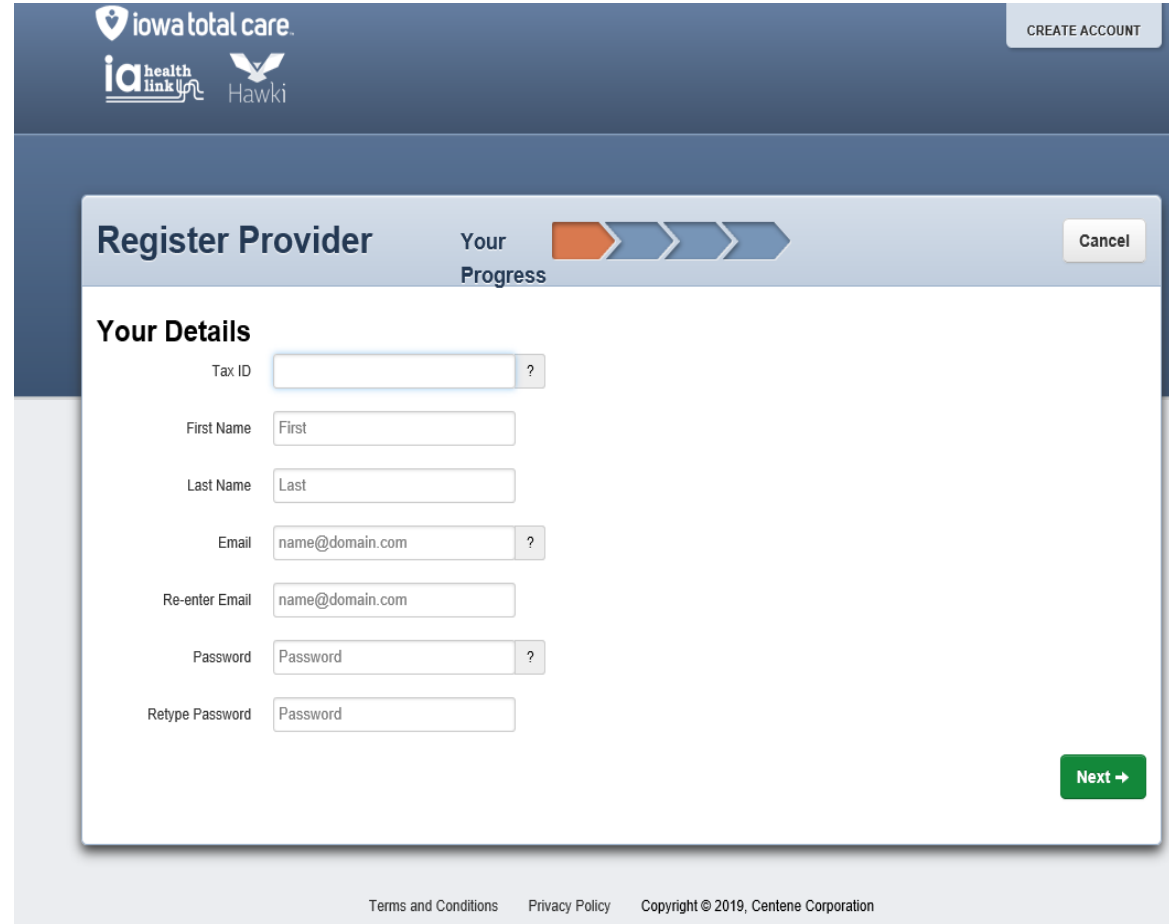
Enter the following information

- **Enter Tax ID**
- **Name**
- **E-mail address**
- **Create a password**

Note: Passwords must be at least 6 characters in length, with at least one uppercase letter, and at least 1 number or symbol (@#$%&*)
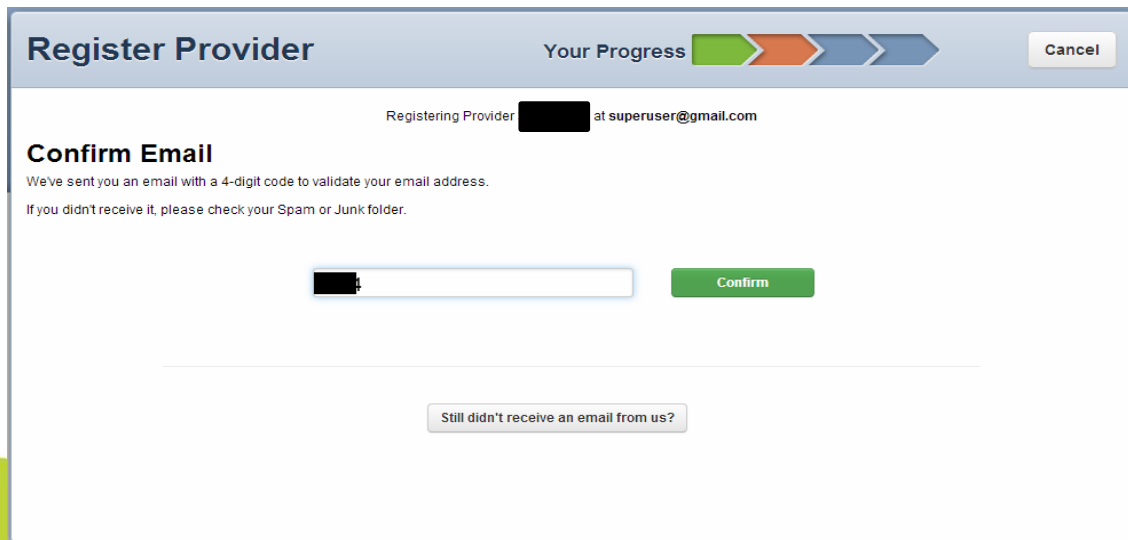
Creating a Portal Account
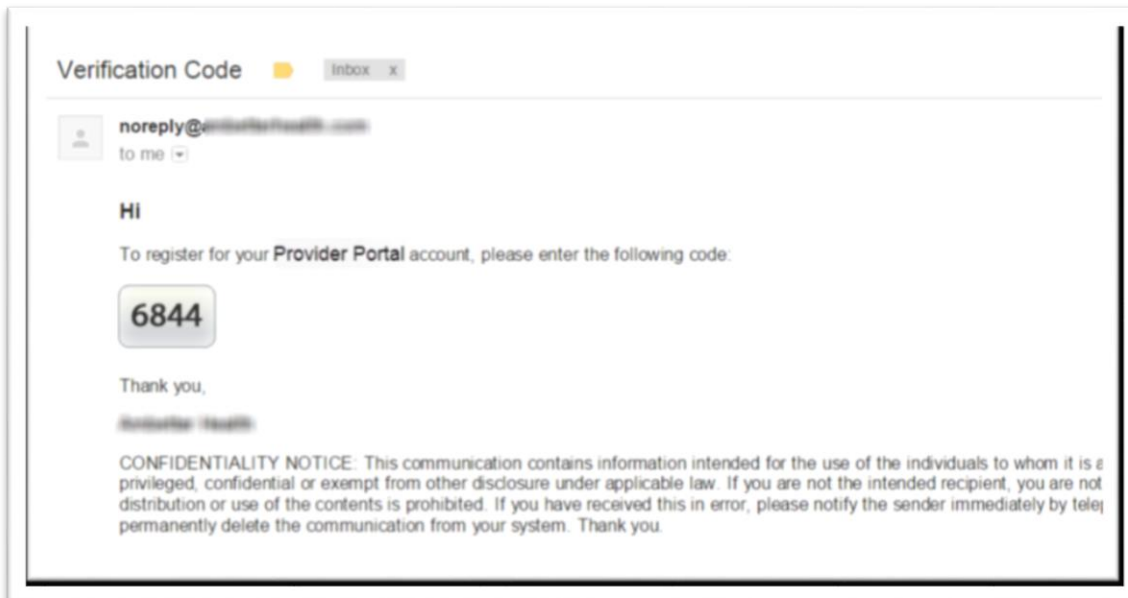
A confirmation email will be sent to the email address provided during registration

Please check Junk or Spam email folder if you don't see it in your inbox

Enter the verification code received in the confirmation email

Creating a Portal Account

Complete your secret questions

then

Click on Submit

The following screen will appear

Note: It can take up to 48 hours for the account to be verified

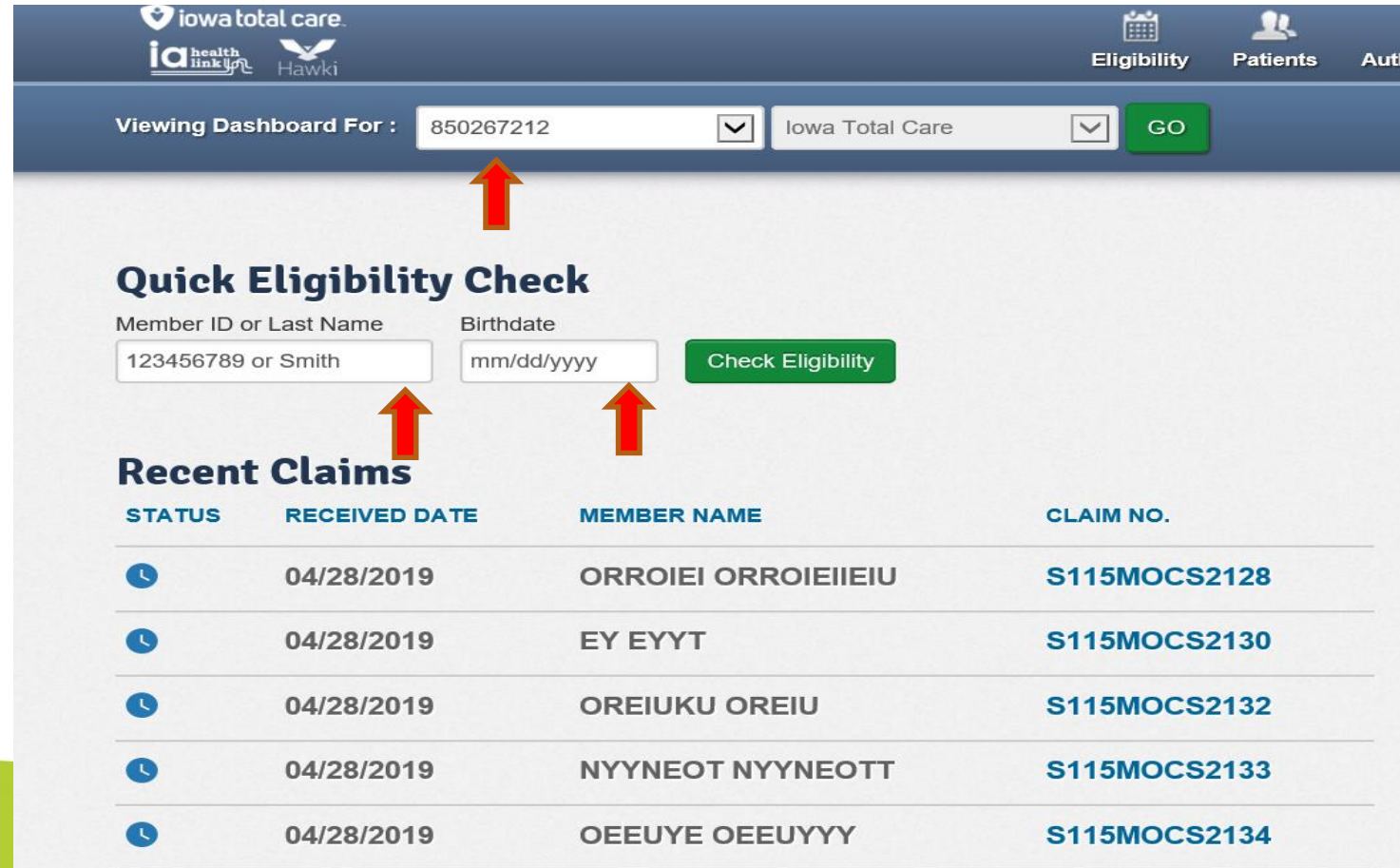Once an account is created, Login to the Portal by entering:

- **User Name**
- **Password**
- **Click Login**

Eligibility Verification

Once logged into the Portal, the initial landing page will display:

- Select the TIN for viewing the desired records
- A search can be performed using a member ID or last name and date of birth
- Click Check Eligibility
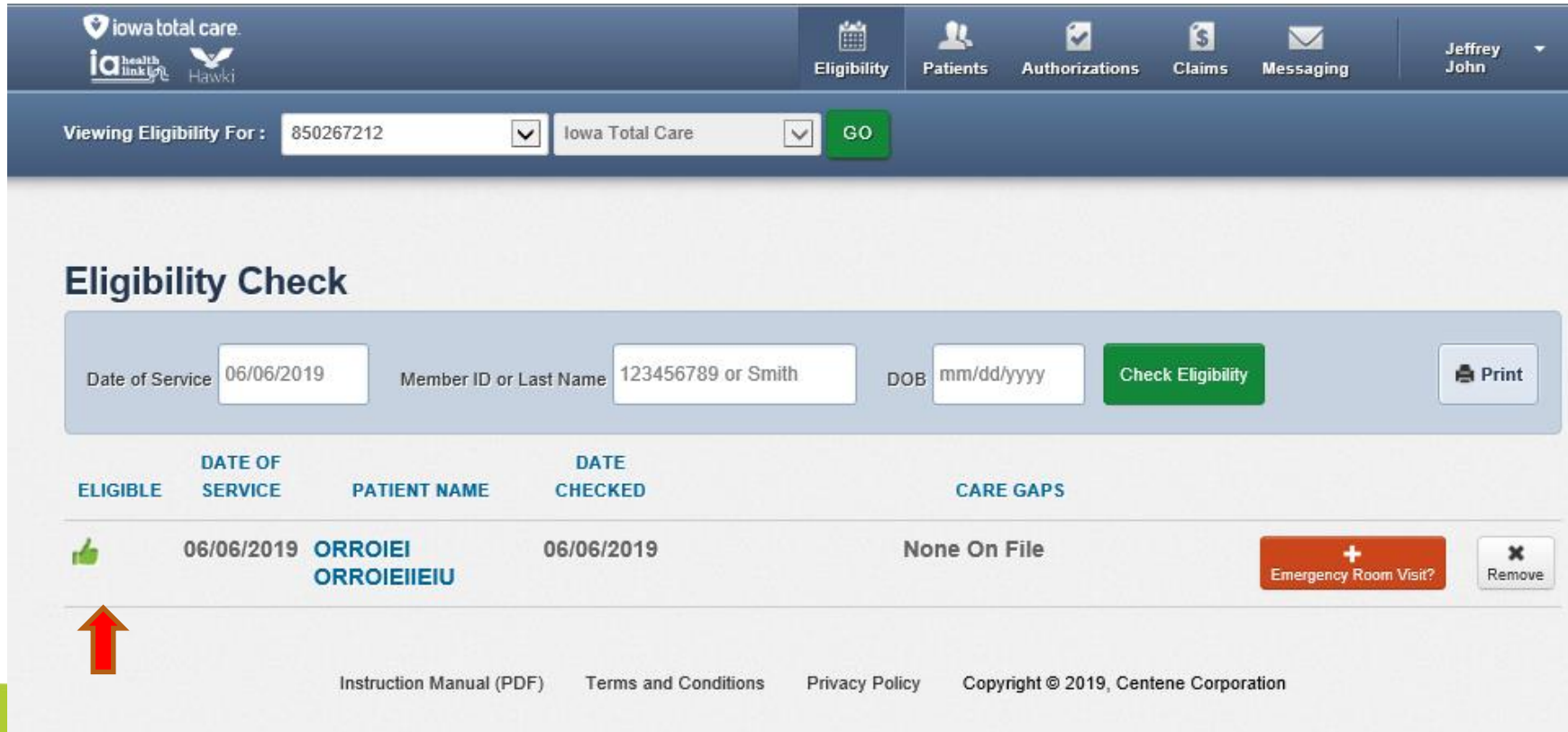
Eligibility Verification

The eligibility screen will display the member status

- **Green** thumbs up reflects active Medicaid member
- Red thumbs down means the member is not eligible under Iowa Total Care