

Quick Reference Guide for Members: The Americans with Disabilities Act (ADA) & Service Animals

Disability rights are civil rights. From voting to parking, the ADA is a law that protects people with disabilities in many areas of public life. If you believe that you or someone else experienced unlawful discrimination, you can report a [disability rights violation](https://ada.gov/file-a-complaint) (ada.gov/file-a-complaint).

Service Animals

Generally, service animals are allowed to be with their person, even in places that don't allow pets. For example, service dogs can go into:

- Restaurants
- Shops
- Hospitals
- Schools
- Hotels
- Clinics

Housing

The ADA also applies to certain types of housing including:

- Housing at public and private universities.
- Public housing programs run by state, county, and city governments.
- Emergency shelters.

Have a disability complaint? [File a complaint](https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint) with the U.S. Department of Housing and Urban Development. (hud.gov/program_offices/fair_housing_equal_opp/online-complaint)

For more information, please refer to [the ADA website \(ADA.gov\)](https://www.ada.gov) or contact the ADA Information Line: 1-800-514-3081 (TTY: 1-833-610-1264).

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