Clinical Quality Consultant Program

A Clinical Quality Consultant (CQC) serves as a dedicated point of contact for providers to assist in the education and management of clinical requir ements that are part of Risk Adjustment, HEDIS, State and CMS regulatory requirements, and other quality measures.









Positive Member Health Outcomes

Report on key metrics to assist providers in meeting national quality standards and state contractual requirements.



Improve Population Health

Analyze and report on key metrics to identify trends and potential barriers, close identified care gaps, and improve the overall health of members.



Ongoing Quality Education

Provide educational materials on quality topics such as Risk Adjustment and HEDIS reference guides, Early Periodic Screening Diagnoses and Treatment (EPSDT) training, and online reference materials.

Data Collection and Chart Review



Medical Record review closes care opportunity gaps, captures unreported chronic diagnosis, and identifies potential care management needs for members.



