
Envolve Vision Provider Resource

Envolve Vision is the administrator of vision benefits for Iowa Total Care. Participating providers have access to the secure online portal, Eye Health Manager (EHM). The EHM is available 24/7 at envolvevision.com/logon. Information on how to access the portal and create a username and password is included in the 'Provider Welcome Letter' and can be provided upon request.

The EHM gives providers the ability to:

- Verify member eligibility and benefits.
- File claims.
- Review claim status.
- Download, research, and reprint Explanation of Benefits (EOB)/Explanation of Payments (EOP).
- Request/submit secure, HIPAA-compliant prior authorizations.

Providers also have access to:

- Provider manual.
- Plan specifics.
- Policies and procedures.
- Forms.
- Educational webinar schedule.
- Group benefit information.
- Newsletters.
- Announcements.

Thank you for being our partner in care. We appreciate the opportunity to work with you to provide quality vision services to Iowa Total Care members.

Contact Envolve Customer Service at **1-833-564-1205** for questions regarding claim payments or denials.